

Regina Ski Club Trip Reservation, Refund and Cancellation Policy

Approved September 2026.

Introduction:

The Regina Ski Club (RSC) is the only ski club in Saskatchewan providing both alpine and nordic recreational ski trips. Due to the nature of group travel, we require financial commitment to make trips viable for all members.

Seat Purchases:

All trip registrations are exclusively online through Zone4. Current RSC membership is mandatory to participate. Seats are purchased on a first come, first served basis. Payment guarantees your seat.

Paid participant numbers will be evaluated 2 weeks prior to departure. This will allow us to:

- confirm that the trip is financially viable
- submit the required advance payment to the bus line.

Seats **may** be available up to the departure date if enough seats were purchased at the two week (14 full days in advance of the departure hour) deadline. Delayed purchase can lead to trip cancellation due to insufficient seat sales.

Refunds:

The administration fee for trip cancellations by RSC members will be \$10. In addition to this fee, please note Zone4 on-line processing (Zone4) fees are non-refundable under any circumstances.

Full refunds, minus the Zone4 on-line processing fee will be issued if a trip is cancelled by the RSC. Day trip fees are transferable to an upcoming trip, free of charge.

Refunds, minus a \$10 administration fee and the Zone4 on-line processing fee will be issued for Day Trips cancelled by RSC Member(s) if the seat(s) can be filled from a waiting list.

Refunds, minus a \$10 administration fee and the Zone4 on-line processing fee will be issued for Overnight Trips cancelled by RSC member(s) when a 2 week (14 full days in advance of the departure hour) notice is given OR if the seat(s) can be filled from a waiting list.

All refunds are issued via e-transfer, typically the week after the trip is scheduled.

Any member owed a refund will be offered the opportunity to accept payment or to donate the refund to the RSC. When **RSC must cancel a day trip**, members will be offered a fee transfer to an upcoming day trip during the same season. This will be offered on a first come, first served basis and is subject to available seats on the requested trip, No admin fees or Zone4 fee will apply in this circumstance.

Summary

Please note Zone4 fees are never refundable, in any circumstance.

	Admin fee	RSC trip fees
RSC cancels a trip	Not applicable	Full refund or transfer to an upcoming day trip later in season (if seats are available).
Member cancels a day trip , seat not filled	Not applicable	No refund
Member cancels a day trip , seat filled off the wait list	\$10	Trip fee minus \$10 admin fee will be refunded
Member cancels an overnight trip with <u>more</u> than 14 full days from hour of departure	\$10	Trip fee minus \$10 admin fee will be refunded
Member cancels an overnight trip with <u>less</u> than 14 full days from hour of departure, seat filled off the wait list	\$10	Trip fee minus \$10 admin fee will be refunded
Member cancels an overnight trip with less than 14 full days from hour of departure, seat not filled	Not applicable	No refund

Bus Trip Cancellation Policy:

Engelheim Tours will issue a full refund to the Regina Ski Club:

- If roads are declared unsafe for travel due to storms, blizzards, icy conditions, etc.
- If the temperature forecast (daily high) 3 days before the trip is lower than -20C, -25C with the wind chill and a 3-day cancellation notice is given by our club.