

Regina Ski Club Trip Reservation, Refund and Cancellation Policy

Approved November 2023.

Introduction:

The Regina Ski Club is the only ski club in Saskatchewan providing both Alpine and Nordic recreational ski trips. To keep these trips viable ongoing commitment is required of the club's membership.

Occasionally people who have reserved seats are not able to attend and request refunds. The club commits to trips based on enough seats being sold to make the trip affordable. If refunds are provided for cancellations, the club loses money. This may put the trip program portion of The Regina Ski Club in jeopardy. Therefore refunds are not automatic. The intent of this policy is to set out under what circumstances refunds will be given and to clarify that seats are not reserved until payment is received.

Reservations:

All trip registrations are exclusively online through Zone 4.

Seats are given out on a first come first served basis. Members who have expressed a desire to be on a trip but have not yet paid are considered interested. However, seats will not be reserved until payment is received. Payment guarantees that seat.

The payment is required two weeks before trip departure for two reasons:

- to confirm enough participants are on the trip.
- to submit the required advance payment to the bus line.

Seats may be available up to the departure date of the trip depending on whether the trip is confirmed at the two week deadline. However keep in mind it's first come first served. If members decide to wait or forget to sign up for a trip this could lead to the club cancelling the trip due to a lack of participants.

Refunds:

Refunds will be granted if a trip is cancelled by the Regina Ski Club.

Refunds, minus the administration fee, will be granted for Day Trips cancelled by Regina Ski Club Member(s) if the seat(s) can be filled from a waiting list.

Refunds, minus the administration fees, will be granted for Overnight Trips cancelled by Regina Ski Club Member(s) with 2 week notice is given OR if the seat(s) can be filled from a waiting list.

Any member owed a refund will be offered the opportunity to accept payment or to donate the refund to The Regina Ski Club.

For the 2023 - 2024 ski season, the administration fee for trip cancellations by Regina Ski Club members will be \$10.

Bus Trip Cancellations:

Bus Line Cancellation Policy-

Engelheim Charter Services will issue a full refund:

- If roads are declared unsafe for travel due to storms, blizzards, icy conditions, etc.
- If the temperature forecast 3 days before the trip is lower than -20C, -25C with the wind chill and a 3-day cancellation notice is given by our club.